



## **Important Notice: Canada Post Strike and Member Services**

Canada Post has announced a nationwide strike, which may cause delays in mail delivery across the country. As a result, members may experience interruptions in receiving or sending items through regular mail, including account statements, loan documents, and other correspondence.

To help minimize any inconvenience, we encourage members to:

- **Use Online Banking** – Access your accounts anytime to check balances, view transactions, and download e-statements.
- **Switch to E-Statements** – Receive your statements securely and without delay through online banking.
- **Set Up Direct Deposit** – Ensure your payroll, pension, or government payments are deposited directly into your account without relying on mail service.
- **Use Interac e-Transfers® & Bill Payments** – Send money or pay bills electronically to avoid delays.
- **Contact Us Directly** – For time-sensitive documents or questions, please reach out to us by phone or visit your nearest branch.

We are committed to supporting our members throughout this disruption and will provide updates as they become available. Thank you for your patience and understanding as we work together to reduce the impact of the strike.

If you have any questions, please call us at (902) 562-5593